



# MYOB PayGlobal Release Notes v4.60.0.0

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## Introduction

These PayGlobal release notes describe the software enhancements and issues resolved in the **PayGlobal 4.60.0.0** release version.

If you are upgrading from an earlier version than PayGlobal 4.59.0.2, then you need to download and read the relevant release notes from the website.

You can get an overview of recent version releases, including links to the relevant release notes, in the PayGlobal Change Log which can be found [here](#).

## Disclaimer

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## Enhancements

This chapter describes software enhancements in this release version.

### All Countries

This describes all generic software enhancements in this release version. Country-specific software enhancements are described in separate sections.

#### Actionable Employee Notes

Employee notes (visible on the Payroll Notes tab of the employee record) have been updated to give the user the ability to record source, severity and whether the note has been actioned.

The screenshot shows the 'View Employees' window with the 'Payroll Notes' tab selected. The employee's name is Brent John and the code is 1207. The table below lists the payroll notes.

Date	Description	Source	Severity	Actioned
01/05/2003	AL Reconciliation 01/04/2002 - 31/03/2003	PG	Info	<input checked="" type="checkbox"/>
01/04/2004	AL Reconciliation 01/04/2003 - 31/03/2004	PG	Info	<input checked="" type="checkbox"/>
01/04/2005	AL Reconciliation 01/04/2004 - 31/03/2005	PG	Info	<input checked="" type="checkbox"/>
01/04/2006	AL Reconciliation 01/04/2005 - 31/03/2006	PG	Info	<input checked="" type="checkbox"/>
29/03/2007	Holidays Act 2003 4th Week Annual Leave table Mi	PG	Info	<input checked="" type="checkbox"/>
29/03/2007	Holidays Act 2003 4th Week Annual Leave table Mi	PG	Info	<input checked="" type="checkbox"/>
01/04/2007	AL Reconciliation 01/04/2006 - 31/03/2007	PG	Info	<input checked="" type="checkbox"/>
18/02/2008	KiwiSaver Update Tool	PG	Info	<input checked="" type="checkbox"/>
01/04/2008	AL Reconciliation (Extra Week) 01/04/2007 - 31/03/2008	PG	Info	<input checked="" type="checkbox"/>
01/04/2008	AL Reconciliation (Extra Week) 01/04/2007 - 31/03/2008	PG	Info	<input checked="" type="checkbox"/>
24/02/2009	KiwiSaver Update Tool	PG	Info	<input checked="" type="checkbox"/>
01/04/2009	AL Reconciliation (Extra Week) 01/04/2008 - 31/03/2009	PG	Info	<input checked="" type="checkbox"/>

#### Workforce Management Employee Onboarding Notes

The onboarding of employee via Workforce Management now includes the addition of Employee notes (visible on the Payroll Notes tab of the employee record) that indicate further steps that may be required before the employee can be paid via PayGlobal. These notes are employee specific and cover additional information that may need to be gathered or checked prior changing the employees onboarding status. The notes can be individually marked as actioned to aid the Payroll Administrator in tracking their progress with this onboarding tasks. When changing the employee's onboarding status, the user has the option to have all remaining unactioned Workforce Management employee notes automatically actioned.



### Employee Integration Tab

The employee details window now includes an Integration tab. This tab contains details of integration with other systems such as Workforce Management. The tab includes details such as the system that the employee originated from and if any additional updates are required for the employee.

### Employee Has Pending Warnings

The following processes have been changed to check for employees that have the Employee | Integration | Has pending update field set to 'Yes'

- Open (for standard pays)
- Process Pay
- Close Pay

This field indicates that there are changes to the employee from integrated systems that have not been fully applied to the employee and should be completed prior to paying the employee. Details of the actions required to address these updates are recorded in the Employee | Payroll Notes.

### Employee Integration Timestamp Fields

When employee updates are carried out from specific integrations (currently only Workforce Management), then two fields are now available on the employee to store the UTC date and time at which the update has occurred. These are not visible in the PayGlobal employee form UI, but the columns can be customised to display values in the employee grid view. Note that these columns are not yet populated but will be in a future release.



## Australia

### Single Touch Payroll - Phase 2 (STPv4)

It is anticipated that our March 2022 release will allow you to switch on STPv4 reporting. In preparation for this, a number of 'behind the scenes' changes have been made to support reporting requirements for STPv4. These changes will not impact what you report currently with STPv3.

#### *Employee History table – new fields*

To correctly derive historical data for STPv4 and to also remove the need to manually edit the employee record when reporting for a previous employer or past tax year, new fields were added to the EmployeeHistory table. The following list of fields specifically help with reporting either "Employment Basis Code" or "Cessation Type Code":

- **EmployeeStatusCode**  
Comes from Employee | Payroll | Payroll | Contract | Employee Status  
(Employee.EmployeeStatusCode)
- **RebateTotals numeric**  
Comes from Employee | Payroll | Payroll | Tax | Total Rebates  
(Employee.RebateTotals)
- **HECSDebt**  
Comes from Employee | Payroll | Payroll | Tax | STSL debt  
(Employee.HECSDebt)
- **QuestionSpouse**  
Comes from Employee | Payroll | Payroll | Medicare | Do you have a spouse?  
(Employee.QuestionSpouse)
- **QuestionWeeklyIncome**  
Comes from Employee | Payroll | Payroll | Medicare | Is your income less than the weekly threshold?  
(Employee.QuestionWeeklyIncome)
- **DependentChildren**  
Comes from Employee | Payroll | Payroll | Medicare | Number of dependent?  
(Employee.QuestionDependentChildren)
- **TermReasonCode**  
Comes from Employee | Details | Dates | Termination Reason? (Employee.TermReasoncode)

#### *Medicare Question validation*

We now validate that the answers to the dependent children question and the number of dependent children are consistent with each other.

A database upgrade has also been added to ensure existing data is valid. Any changes to data in the database by the upgrade process is audited in the Audit Log.

#### *Income Type field removed from the Employee Tax tab*

On the Employee record > Payroll > Tax tab, the calculated field that was used to display the employees Income Type has been removed due to some intermittent performance issues found in v4.59.

Income type will continue to be available as a column in Transaction View to customise.



### *Salary Sacrifice*

Salary sacrifice amounts are required to be reported in STPv4 as either relating to “Super” or “Other”.

All ‘pre-tax’ deductions (i.e. Taxable = yes) are deemed to be a Salary Sacrifice.

The *Taxable* field and the *Superannuation Deduction* field (*Deduction.SuperTransaction* – located on the *Details (iii)* tab) will be used to determine how the deductions are reported.

However, where salary sacrifice has been setup as an allowance, i.e. when using ‘Top down’ remuneration package methodology, it was not previously possible for PayGlobal to identify which allowances related to salary sacrifice arrangements defined as “Other”.

To cater for this, a new field was added to the Allowances table called “Salary Sacrifice”.

The new field is located on the Allowance record, *Details (i)* tab.

It is a Yes/No field that can only be set to Yes on non-paying allowances in Australian databases.

On upgrade, existing Allowance records will have the new field set to “Yes” if it is used in any one of the four “Salary Sacrifice ...” fields of a Superannuation fund record.

For “Other” salary sacrifice allowances, you will need to manually update the setting from No to Yes after upgrade.

If you create a new allowance it will default to “No”

Improvements have also been made to the Allowance/Deduction picklists for the Superannuation Fund record “Salary sacrifice...” field to ensure only correctly configured Allowance/Deduction records can be selected and reduce risk of incorrect reporting in STP.



## Issues Resolved

This chapter describes issues resolved in this release version.

### Issues Resolved - Australia Specific

Default value for Inbound Assignee

#### **Details**

Employees that are added to PayGlobal via WFM or other integrations and do not specify a value for the InboundAssignee field are defaulting to a InboundAssignee value of 'Yes' which means that further work must be completed by the Payroll Administrator

#### **Resolution**

The default value has been adjusted to use 'No' instead of 'Yes' when the InboundAssignee is not supplied

Reference Number: PGDEV-5790 / PGDEV-5793

Performance issues on Employee Grid

#### **Details**

Some customers that upgraded to 4.59.0.0 noticed that opening the employee record, moving between tabs or trying to use the custom control features performed more slowly.

#### **Resolution**

This performance issue was deemed to be caused by the addition of the Income Type field and the way it needed to dynamically calculate the current value. Given the value may change pay-to-pay the field has now been removed from the Employee record but it is still accessible via Customise Columns in Transaction View.

Reference Number: PGDEV-5689 / PGDEV-5657





## Supported versions and environments

Compatible environments continuously change based on the developments in manufacturers' environments that are outside the control of MYOB.

MYOB actively manages the compatibility of MYOB PayGlobal with various environments.

The following sections outline the supported versions of MYOB PayGlobal products and the minimum environments they need to run.

### Employee Self-Service (ESS)

The current minimum supported version of ESS is 5.2.0.0

- Self Service 4.x series is **no longer** supported.

If you are using an unsupported version, please contact your account manager so that we can help you upgrade to a more recent, supported version.

### Minimum Supported Environments

Environment	Version	Microsoft End of Mainstream Support	MYOB PayGlobal End of Support
Windows PC Operating Systems	Windows 10		
	Windows 8.1	Jan 2018	Not Supported
	Windows 8	Jan 2018	Not Supported
	Windows 7	Jan 2015	Not Supported
Windows Server Operating Systems	Windows Server 2019	Sept 2024	TBA
	Windows Server 2016	Jan 2022	TBA
	Windows Server 2012 R2	Oct 2018	Not Supported
	Windows Server 2012	Oct 2018	Not Supported
	Windows Server 2008/R2	Jan 2015	Not Supported
SQL Server	SQL Server 2019	July 2025	TBA
	SQL Server 2017	Oct 2022	TBA
	SQL Server 2016 SP2	July 2021	July 2022
	SQL Server 2014 SP3	Sept 2019	July 2022
	SQL Server 2012 SP4	Jul 2017	Not Supported
	SQL Server 2008 R2	Jul 2019	Not Supported

- .NET Framework – It is recommended that latest version of .NET Framework run time is installed. But the minimum is 4.7.2
- Transport Layer Security (TLS) - TLS 1.2

For more information, please see MYOB PayGlobal Infrastructure and Components



## Additional Information

### Anti-virus scanners and the false positive

Regular antivirus scanning is an essential best security practice. However, at times antivirus scanners will flag legitimately safe pieces of software as suspicious or potentially harmful.

We have recently heard from a few clients whose anti-virus software quarantined the following files:

- PGReportsD7.exe
- PayGlobalSchedulerService.exe

Please let us know if you come across any other antivirus scenarios with your PayGlobal system via [support@payglobal.com](mailto:support@payglobal.com).

### Version Compatibility

It may be necessary to run the ConfigUpdate.exe utility within ESS after this upgrade is performed to ensure dependent components are referenced correctly.

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